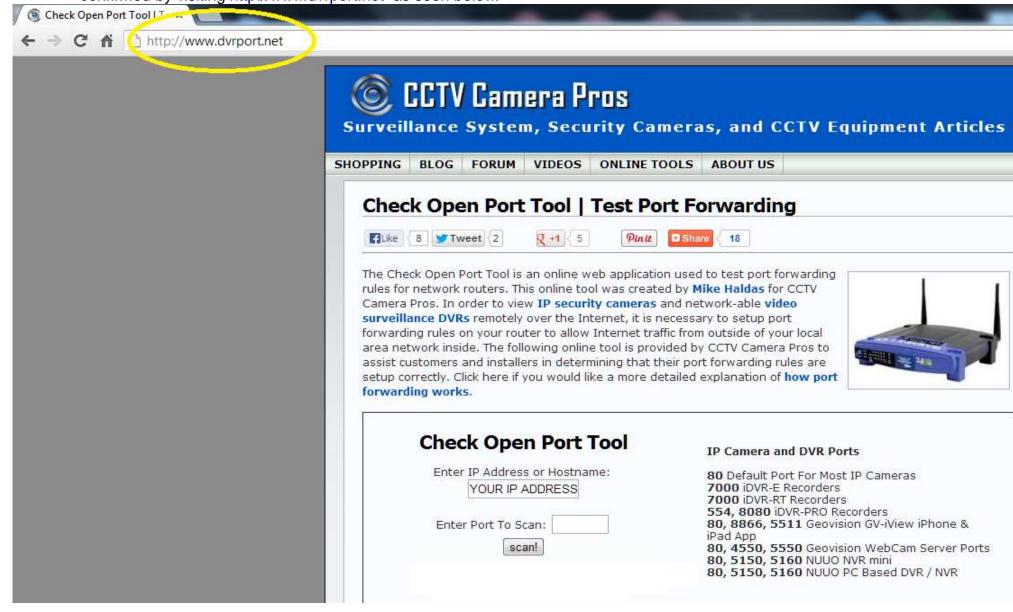
# iDVR-E series DDNS setup





The first requirement for remote access is confirming that the correct port is "open" on your access point or router. This can be confirmed by visiting http://www.dvrport.net as seen below.

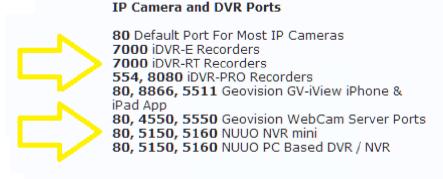




A Your IP address will be populated in the **IP ADDRESS / HOST NAME** box

Enter IP Address or Hostname: YOUR IP ADDRESS

On the right side, find your DVR and select the **port** number for the device, once selected the page will **automatically** scan for the status of the port.



If the port is "OPEN", proceed to step 4.

PORT 7000 is **open** on YOUR IP ADDRESS

If the port is "CLOSED", port forwarding settings will need to be adjusted in your router / modem.

Contact CCTV Camera Pros for further assistance.

PORT 7000 is **closed** on YOUR IP ADDRESS









Starting from the main screen on your dvr,

select "Menu" on your remote



# Steps 4-8 cover our legacy iDVR recorder, proceed to Step 9 if the menu below does not match your unit.

Once "Menu" is selected, you will be prompted for your password\*

\*The default password for the iDVR-E series is 000000



After logging in, you will see the main system menu (shown below)



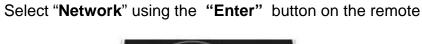


From the main menu, navigate to the "**Network**" option using the arrow buttons on the remote

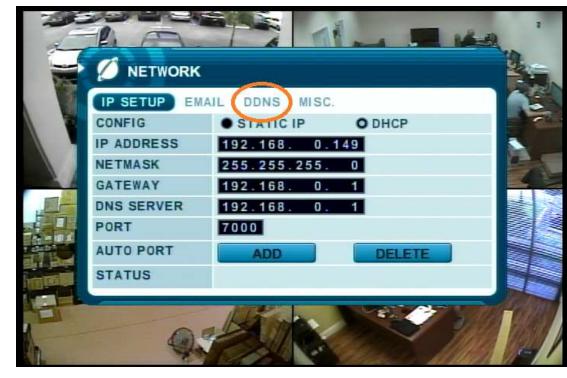




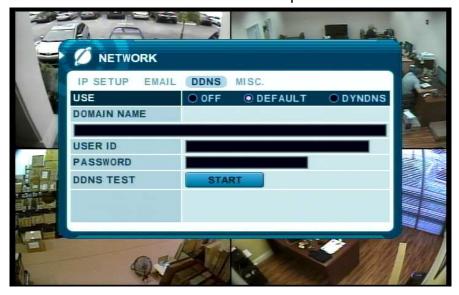
On the Network menu, use the arrow buttons and select "DDNS"







Scroll down to the first line, using the + and – buttons, then select the "**Default**" option.





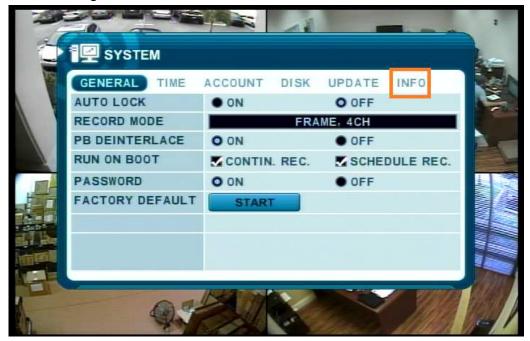
Once "**Default**" is chosen, press "**Enter**" on the remote to return to the main menu. Then using the arrows on the remote to highlight "**System**", then "**Enter**" to select it.





CCTV
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Using the arrows on the remote, select the "INFO" tab



On the "INFO" tab, notice the line labeled HOSTNAME. Take note of the HOSTNAME as this is what will be used to connect remotely.

If your DVR's host name

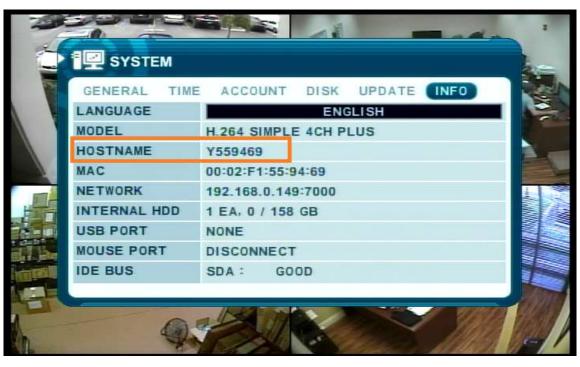
is Y559469, Your DVR's remote address

address is http://Y559469.dvrhost.com:7000

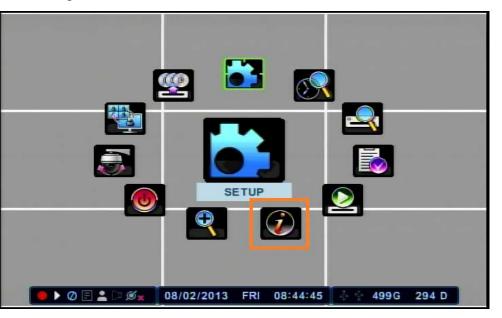
#### BE SURE TO SUBSTITUTE <u>YOUR</u> HOSTNAME FOR THE ADDRESS USED IN THIS EXAMPLE

The remote address will be used in place of "Host/IP" in your mobile app and /or web browser.

Port 7000 is the **DEFAULT** port for the iDVR-E series, if you have changed the port to *any other number*, please use that instead



Using the arrows on the remote, select the icon shown below



If your DVR's host name

is G57FB43, Your DVR's remote address

address is http://G57FB43.dvrhost.com:7000

#### BE SURE TO SUBSTITUTE <u>YOUR</u> HOSTNAME FOR THE ADDRESS USED IN THIS EXAMPLE

The remote address will be used in place of "Host/IP" in your mobile app and /or web browser.

Port 7000 is the **DEFAULT** port for the iDVR-E series, if you have changed the port to **any other number**, please use that instead



On the "INFO" tab, notice the line labeled **HOSTNAME**. Take note of the **HOSTNAME** as this is what will be used to connect remotely.







Call us at (561) 433-8488

Toll Free 1-888-849-2288

Open Monday-Friday, 9AM-5:30PM

or email us Support@cctvcamerapros.net